

# **HEALTH INSURANCE CLAIM FORM**



NOTE: CLAIMS MUST BE SUBMITTED WITHIN  $\underline{\textbf{3}}$  MONTHS OF BEING INCURRED TO BE ELIGIBLE FOR REIMBURSEMENT

CAPITAL LIFE

PATIENT AND INSURED INFORMATION

Insured's Name (Last Name, First Name, Middle Initial)		8. Patient's Name (Last Name, First Name, Middle Initial)			9. Pa	tient's Date	e of Birth	Sex	
2. Insured's Address	10. Patient's Address				11. Patient's Relationship to Insured Self ☐ Spouse ☐ Child ☐				
					12 D	atient's Sta	ntuo.		
Telephone (include area code)		Telephone (inclu	de area code)			alient's Sta	Married [	Divorced Separated	
3. Insured's Date of Birth  D  M  Y	Sex	13. Other Insured's	Name (Last Name, First Name	e, Middle Initia		yed 🗌	Full-Time Student	· Part-Time	
l I I M 🗆	F □					_	Student .	→ Student  →	
4. Insured's Policy No.	a. Other Insured's Policy or Group Number			14. Is Patient's condition related to					
5. Employer's Name	b. Other Insured's Date of Birth Sex			a. Employment? (Current or Previous)  Yes  No  No					
				] F [	D. Au	to acciden		🗖	
6. Is there another Health Benefit F Yes ☐ No ☐ If "Yes", complete	c. Employer's Name			c. Oth	Yes ner accider Yes	nt?	No □		
7. Insured's or Authorized person's signature.  I authorize payment of medical benefits to:		d. Insurance Plan Name or Program Name			k				
Hospital	Kindly describe on a separate sheet  15. I hereby certify that the foregoing answers are true and correct and I authorize all Doctors or other persons who treated me and all hospitals or other institutions to furnish full information								
Doctor		(including full cop	who treated me and i lies of their records) re any Limited. (Please i	garding	this clain	n to Sagico	or Life Inc/S		
Surgeon		insurance Compa	arry Emilied. (Flease I	murcate a	аррисавіє	: company.,	,		
Signed Date	Signed Insured			Spouse	e (if patient	<u>,,</u> [	)ate		
						(	-,		
Verified by Policy Holder/Plan Admi	nistrator Effe	ctive date of Insured's	coverage	<del></del>	Effective	date of Dep	endents' cov	verage	
Signed		T	Company Stamp					Date	
	symptom) OR						to work in c	urrent occupation	
D M Y / Injury	/ (Accident) OR	illness:	D M Y		D	M Y		D M Y	
Preg	nancy (LMP)	Give first date		From				Го	
19. Name of referring physician or	other source			20. H	ospitaliza	tion dates	related to	current services	
3,7,7,7			D	M Y		D M Y			
				From				To	
21. Diagnosis or nature of illness of			22. O	utside La	b?		\$ Charges		
1.				Yes [		o 🗆	, , , , , , ,		
3. 4.									
23. A B		С	D		Е	F		G	
Dates of	Procedur	es, Services or	_			Units			
Service Place of Service		upplies	Diagnosis	\$ (	Charges	or		ther Services	
D M Y Off./Home/Hosp.		sual Circumstances)	1,2,3,4	Ψ (	oriarges	Days	Re	commended	
D IVI I	(Explain Onus	sual Circumstances)				Days			
Additional information can be noted	neet 24. Accept A	Assignment 25. To No ☐ \$	otal Char	rge 2	6. Amoun	t Paid 2	7. Balance Due		
					0. Physician's, supplier's billing Name, Address				
including degrees or credentials		were rendered (if other than home or office)				and Telephone Number			
Signed Dat	e								

#### **GUIDELINES**

Our goal is to process your claim within the **10 day turnaround** time we have indicated to you. In order for us to fulfil this goal, you can help us by ensuring that the following guidelines are followed:

#### THE CLAIM FORM

- Prepare a separate claim form for each family member.
- Complete **ALL** of the information requested with **EACH** claim submission.
- If you prefer that benefits be paid to the provider of services, be sure to complete the authorization for assignment of benefits section of the claim form.

## THE PROVIDER BILLING OR RECEIPT

#### Each bill receipt should carry:

- The name, address, person or organization providing the service.
- The name of the patient receiving the service.
- The date of each service (a range of services cannot be accepted).
- The charge for each individual service.
- A description of each service.

On each bill, please delete any charges that were included on a previous claim. Personal itemizations, cash register receipts, credit card receipts and cancelled cheques are not acceptable. PLEASE NOTE THAT ORIGINAL RECEIPTS CANNOT BE RETURNED UNLESS ACCOMPANIED BY CLEAR COPIES.

**Accidental Injury** - Statements must contain details as to when, where and the manner in which the injury occurred as well as the name and address of the party at fault where applicable.

**Prescription only drugs** - Bills/receipts must include the prescription number, the name of the drug and the name of the physician prescribing the medication. (**Please note that the cost of each drug must be indicated and receipts must carry the name/stamp of the pharmacy**).

**Private Duty Nursing** - Bills/receipts must include the shift worked, the charge per hour, the number of hours worked, the nurse's professional status, the family relationship to the patient if any. A statement from the attending physician explaining the necessity of this service and the authorization of the service should accompany the claim.

**Prosthetic appliances and the rental or purchase of durable equipment** - A statement from the attending physician should accompany the claim. The statement should explain the medical necessity of the equipment and the physician's authorization for it.

For patients covered by another insurance carrier - If the patient is claiming benefits for any charges that are eligible for benefits under any other health insurance policy, the explanation of benefits worksheet furnished by the other company pertaining to these expenses must be included with the itemized bills. A CLEAR copy of the other carrier's explanation of benefits worksheet is acceptable in place of the original document.

## Have you?

- : Fully completed and signed the claim form.
- : Attached all relating itemized bills/receipts.
- : Kept copies of documentation for your records.
- Had your Plan administrator complete the employer's section.